

UNITED REPUBLIC OF TANZANIA MINISTRY OF EDUCATION, SCIENCE AND TECHNOLOGY

UNIVERSITY OF DAR ES SALAAM DAR ES SALAAM UNIVERSITY COLLEGE OF EDUCATION



JOINING INSTRUCTIONS AND INFORMATION FOR FRESHERS FOR UNDERGRADUATE DEGREE PROGRAMMES

2024-2025

OFFICE OF THE DEPUTY PRINCIPAL (ACADEMIC, RESEARCH AND CONSULTANCY)

DIRECTORATE OF UNDERGRADUATE STUDIES

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LIST OF ABBREVIATIONS

ACA	Academic Advisor
AIDS	Acquired Immune Deficiency Syndrome
ARIS3	Academic Registration Information System 3
CASFETA	Christ's Ambassadors Students Fellowship Tanzania
CoICT	College of Informatics and Communication Technologies
DARUSO	Dar es Salaam University Students Organization
DSS	Directorate of Students Service
DUCE	Dar es Salaam University College of Education
DUS	Directorate of Undergraduate Studies
HIV	Human Immune Virus
ID	Identity Card
MSAUD	Muslim Students Association of University of Dar es Salaam
NHIF	National Heath Issuance Fund
NIDA	National Identity Authority
OMRS	Online Membership Registration System
TCU	Tanzania Commission of Universities
TMCS	Tanzania Movement for Catholic Students
TTCL	Tanzania Telecommunication Company Limited
TUCASA	Tanzania University and Colleges Adventist Students
	Association
UDSM	University of Dar es Salaam
USCF	University Students Christianity Fellowship
VCT	Voluntary counseling and testing

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1.0 A WELCOME NOTE

Congratulations to all newcomers! Welcome to the Dar es Salaam University College of Education, 2024/2025 intake! You are joining a long and storied academic journey and we are pleased to introduce you to the DUCE Community.

The Dar es Salaam University College of Education (DUCE) is pleased to communicate the following important information to all first-year students admitted into various undergraduate degree programmes offered at the College for the 2024/2025 Academic Year.

2.0 ORIENTATION WEEK

Report at the College on Saturday 26th October 2024 ready for orientation week expected to start on Monday 28th October 2024. There will be addresses and services offered as per orientation timetable and registration process from 8.00 am to 4.00 pm at New Lecture Theatre "C" and Tents area. The College is located at Chang'ombe in Temeke Municipality, along Taifa Road, adjacent to the Benjamin Mkapa Stadium.

3.0 ADMISSION LETTERS

Admission Letters can now be downloaded from Admission Account. You will need password vour username and to access your account at https://admission.udsm.ac.tz. Please make sure to double-check the name and code of your programme. Kindly note that the degree programmes at DUCE are identified by the code **UDD**. Programmes at MUCE are represented by the code **UDM**, while programmes at Mwalimu Nyerere Mlimani Campus are identified by the code **UD**.

4.0 ARRIVING AT THE COLLEGE

Prospective students selected to join DUCE Campus should report at the College on **26th October 2024.**

On arrival, prospective students at DUCE will have to observe the following:

- i. There will be Guides (in uniforms and name tag) at the campus' entry points/gates to assist you with directions.
- ii. The Guides and other Officials will be on duty from 8.00 am to 6.00 pm.
- iii. On the arrival day, prospective students are advised to avoid carrying heavy luggage so as to minimize inconveniences that may occur as they will have to move from one location to another for registration purposes.
- iv. Depending on where you are coming from, the UDSM the information desk is available to assist you at the following bus terminals: Magufuli, Mbagala Rangi-3, and Urafiki-Shekilango. Please! report to the desk for further guidance on how to access DUCE-campus. For quick support, you may contact this number +255 756 083224.
- v. For all students who are loan beneficiaries, it is advisable to have sufficient funds from their own sources to cater for initial costs upon arrival while waiting for sponsors to release funds.
- vi. All privately sponsored students should have sufficient funds to cover direct costs, fees, meals, accommodation and other related costs.

5.0 PAYMENT COMPLIANCE

The prospective Higher Education Students Loans Board (HESLB) and Private sponsored students must pay their due **tuition fees** and **direct costs** to complete their registration. All students under HESLB are required to pay full or half of their tuition fees corresponding to the amount remaining after the allocation made by the Loans Board for the whole year registration or semester registration, respectively.

Students should obtain **CONTROL NUMBERS** from their Academic Registration Information System 3 (ARIS3) account for payments. Pay the **TUITION FEE** and **DIRECT COSTS** before being allowed to register and access College facilities (*refer to section 6.0 for payment procedure*).

For more information on the allocated amount visit Student Individual Permanent Account (SIPA) available on Loans' Board website: <u>www.heslb.go.tz</u>

or Loan's Office at the College located at New Lecture Theatres Building, First Floor or contact **+255 766 592 985.**

The table 1 and 2 summarize the tuition fees for various undergraduate degree programmes and College direct costs.

4.1 Fee Structure for the 2024/2025 Academic Year

		Tuition Fee	
Degree Programme	Faculty	Tanzanians	Foreigners
		(Tsh)	(USD)
Bachelor of Arts with			
Education (BAED)-UDD04	Faculty of Humanities &	1,000,000	2,100.00
Bachelor of Disaster Risk	Social Sciences		
Management (BADRM)-		1,300,000	2,700.00
UDD05		1,500,000	2,700.00
Bachelor of Education in	Faculty of Education		
Arts (BEd. Arts)- UDD01		1,000,000	2,100.00
Bachelor of Science with	Faculty of Science		
Education (BSc. Ed)-			
UDD03		1,300,000	2,700.00
Bachelor of Education in	Faculty of Education	1,500,000	2,700.00
Science (BEd. Science)-			
UDD02			

Table 1: Fees Payable by Students

N.B: In addition to the payment of tuition fees, all students are required to pay direct university costs amounting to Tshs **47,000/=** per the distribution provided in table 2.

Cost Item	Tanzanians (Tsh)	Foreigners (USD)
Registration fee	5,000	100
Examination Fee	12,000	120
Identity Card	5,000	5
Student's Union Fee	5,000	15
TCU Fees	20,000	10
Total	47,000	USD 250

Table 2. Direct University Costs (Payable to the University)

4.2 Direct Students' Costs

Prospective students should have a minimum annual budget to meet their living costs as per table 3.

Table 3: Costs payable directly to students

Cost Item	Cost (Tsh)	
Books & Stationery Allowance	200,000	
Meals and Accommodation Allowance	2,400,000	
Total	2,600,000	

In addition, students are required to have sufficient funds to cater for Special Faculty requirements. Such requirements may be in the form of boots, overalls, compass sets, drawing boards, tracksuits, gloves, masks, etc. as well as funds for industrial/practical training or teaching practice depending on the programme. Applicants are urged to consult e latest University prospectus (https://www.udsm.ac.tz/upload/20240202_124503_02-02-2024_%20UG_2023-2024_for_online_publication.pdf)

6.0 REGISTRATION AND PAYMENTS OF FEES AND OTHER UNIVERSITY DIRECT COSTS PROCEDURES

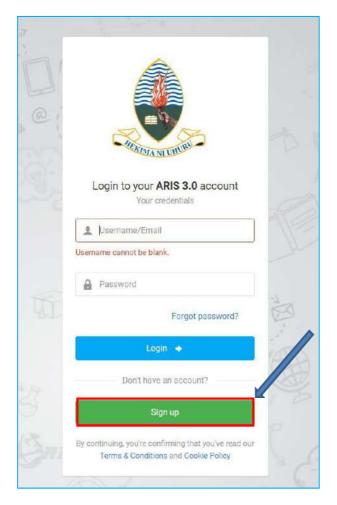
The registration process involves: Payments (Fees and Direct Costs), certificates verification, medical checking, and course registration. *Payments of fees must be completed within 14 days, i.e. from 28th October 2023 to 12th November 2023. Failure to pay fees will result to loss of studentship status and access to ALL services at the University.*

All undergraduate admitted students SHOULD NOTE that tuition Fees and other Direct University Cost payments are made by using **CONTROL NUMBER** which is obtained through Academic Registration Information System (ARIS3). The ARIS3 system is a web-based application and can be accessed through a web browser (an application you use to access the internet e.g. Internet explorer, Mozilla Firefox, Google Chrome, Opera, etc) when you have an Internet Connection. The system is flexible using desktops, laptops, and smart gadgets.

6.1 Creating ARIS3 account

Step 1: Open your web browser

Step 2: In the address field type in the URL (address) of the ARIS3 <u>https://aris3.udsm.ac.tz/index.php</u> see login screen.



- **Step 2.1:** The student is required to Sign up for account creation. To create your account, Click **Sign up** button.
- Step 2.2: Select Account Type (i.e. Student Account) then search for your details by typing your REGISTRATION NUMBER and then select it (Details will be populated automatically by the system), then create a password and check in Accept terms of services. Click Register.

	te ARIS 3.0 acc	
	All fields are required Profile Information	
Student Account		
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	Your credentials	
2019-04-10000		
g ₂		
2 _n		
	- Your privacy	
Mobile Number	@ Yo	our E-mail
	Email car	nnot be blank.
	Additions	

Step 2.3: If the account is successfully created, then the student will receive a successful system notification.

Step 2.4: Now, the student can log in using his/her **Registration Number** as username and the **password created in Step 2** as the login password.

6.2 Changing the Password

Changing account password is done by clicking **settings and** then **updating info,** student will have the ability to change the password.

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				Sumame: NJOVU
				1 Sex:F

6.3 Forgot Password

Students must initiate the process by clicking on **Forgot the Password?** Then the system will take four (4) important steps to recover the user account password as follows:

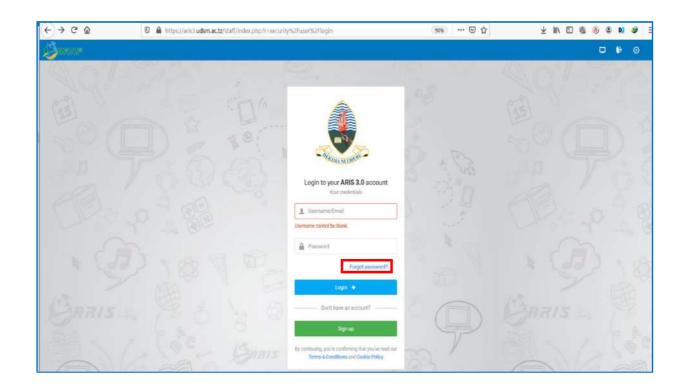
Step 1: User information verification, students must enter valid email address and phone number.

Step 2: User confirmation, student will receive a confirmation code number with four (4)

digits through the email or phone number.

Step 3: Change Password student must type the new password and re-type the password.

Step 4: Password Recovery Successfully system notification.

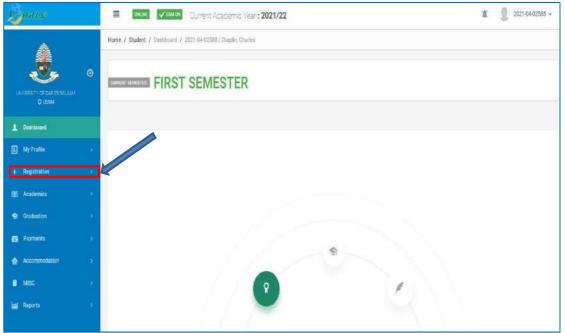


6.4 Registration

To open the registration module window:

- i. Click on the Registration tab displayed in the main menu. A drop-down menu will appear listing the current Modules provided by ARIS3.
- ii. Click on the My Registration option.

Step 1: Click Registration



Step 2: Select My Registration

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After selecting my registration the student will be able to view the invoice as shown below;

Step 3: View the billed Invoice

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Ubungo Dar	es sataam							Reg# 2021-04-0258
P.O. Box 125						Bachelor		Engineering & Information
Phone: +25t	5282622868						Technolo	gy (B.Sc. Comp) 1 st Yea Phone: 0755010103
Email: info@	oudam.ac.tz						Email: 20	21-04-02588@gmail.con
1. Direct C	Cost							
#	Item	Original A	mount Waived A	Amount	Sponsored Amount	Transferred Amount	Total Amount	Control#
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з	Examination Fee	12,000.0	00 TZS 0.	00 TZS	0.00 TZS	0.00 TZS	12,000.00 TZS	(No bill was found)
4	Caution Money	0.0	00 TZS 0.	00 TZS	0.00 TZS	0.00 TZS	0.00 TZS	(No bill was found)
5	Student Union Fee	5,000.0	0 TZS 0.	00 TZS	0.00 T2S	0.00 TZS	5,000.00 TZS	(No bill was found)
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After the invoice has displayed, then you will be able to click **generate control**

number button so that it can be viewed on payments option.

Step 3.1 NHIF Verification if Student have valid card. If No, student should apply for card.

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Step 3.2 View Direct Cost

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Step 3.3 View Fee Payment Details

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Step 3.4 Certificate Verification

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Step 3.5 Medical Verification

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Step 3.7 Confirmation

To confirm registration process, you click **I confirm my registration** check box which is slightly below the declaration note and then you click proceed button to confirm your registration

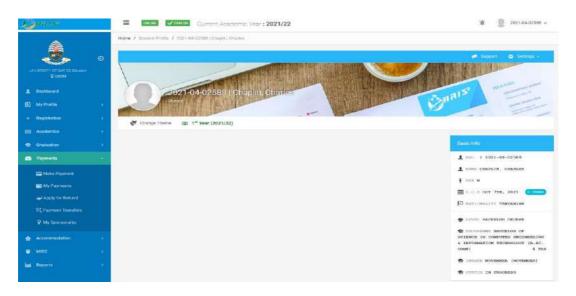
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6.5 Payments

To open the Payment Module window:

- Click on the Payments tab displayed in the main menu. A drop down menu will appear listing the current sub-modules provided by Payments Module.
- ii. Click on the **Make Payments** option.

Step 1: Click Payments



Step 2: Click on Make Payment

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92 Payment Transfers		

After receiving your control number from ARIS3, you will have two payment options:

- You can go to the NEAREST BANK/BANK AGENCIES to make Payment (Cashier will request for a control Number and the amount you obtained in ARIS3)
- ii. You can make Payment by Mobile Money:

For those with Vodacom Number,

• Vodacom Number

- i. Open your M-pesa by dialing *150*00#
- ii. Then choose 4: Pay by M-Pesa (Lipa kwa Mpesa)
- iii. Then choose 5: Government Payment (Malipo ya Serikali)
- iv. Then choose 1: Reference Number (Weka namba ya kumbukumbu)
- v. Enter the Reference number(Ingiza number ya kumbukumbu ya malipo): 9947XXXXXX

NB: Reference number (control Number) should be taken from your aris3 system account at '*the make payment' button* <u>eg. Reference no **9947XXXXXX**</u>

• Tigo Number

- i. Open your Tigo-Pesa Number dialling *150*01#
- ii. Choose 4: PAY bill/(LIPA Bili,)
- iii. Choose 5: Malipo ya Serikali
- iv. Enter Reference number/ (Tafadhali ingiza namba ya malipo): 9947XXXXXX

NB: Reference number (control Number) should be taken from your aris3 system account at '*the make payment' button* <u>eg. Reference no **9947XXXXXX**</u>

Airtel Number

i. Airtel Money Number dialling *150*60#

- ii. Choose 5: (Lipia bili)
- iii. Choose 5: Malipo ya Serikali
- iv. Enter Reference number/Namba ya kumbukumbu ya malipo: 9947XXXXXX

NB: Reference number(control Number) should be taken from your aris3 system account at *'the make payment' button* <u>eg. Reference no **9947XXXXXX**</u>

NOTE: If Payments are successfully received, then System will automatically show that you have paid in your ARIS3 account.

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Make Payment								TOTAL	318,000.00	
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7.0 REGISTRATION AT THE COLLEGE

7.1 Registration Requirements

You will be required to complete two sets of Registration Forms, each with copies of your birth; O-level and A-level/Diploma certificates. University registration will be conducted by the respective Faculties where you will submit two sets of registration forms for verification and authenticity of certificates. Registration forms are available in your admission account.

All students should have the following during registration:

- i. Two colored passport-size photographs (blue background)
- ii. Admission letter indicating students' registration number and form IV index number,
- iii. Two copies of registration forms duly filled with students' information,
- iv. The Names appearing on the Registration Forms should match the ones appearing in the O-level and A-Level/Diploma Certificates as well as the Admission Letter. No additional names will be accepted.
- v. International students should bring certificates issued by their respective examination Boards and not testimonials from their Secondary School Headmasters/Headmistresses.

7.2 Medical Examination

- i. You will be required to go for Medical Examination/Verification at the College Dispensary located just adjacent to the College main entrance gate, along Taifa Road, or any other Government Hospital. The form can be downloaded from your admission account.
- ii. Duly filled medical examination forms shall be presented during registration.
- iii. The College Dispensary offers Medical Examination service at a cost of 5,000/= which is payable to the University through control number obtained from ARIS 3 Account. Below are instructions on how to request control number for medical examination from ARIS 3.
- iv. Duly filled medical examination forms from other accredited Health facility should be submitted to the College Dispensary for verification.
- v. Students with critical medical issues and / or disabilities are advised to see the Medical Officers-in-Charge for guidance.

Medical Examination Fee Control number from ARIS 3

- 1. Log in to your ARIS 3 Account
- **2.** Click on Payment \rightarrow My Bills \rightarrow Manual Billing

	SN	BILL NUMBER	CONTROL				
			NUMBER	AMOUNT	PAID	BALANCE	STATUE
	RE RE	GISTRATION					
	1	90001_1001_178375_237_SRI_291542	\$91270718770	TZS 200.000.00	TZS 200,000.00	TZS 0.00	V Fully
- 5							Poid
	2	90001_1001_178376_237_SRL_216382	991270647595	TZS 300,000,00	725 300,000.00	TZS 0.00	V Fully Paid
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	5	•	2 90001_1001_178376_237_SRI_291542 2 90001_1001_178376_237_SRI_216082	1 50001_1001_178376_237_SRI_291542 191220118776 2 50001_1001_178376_237_SRI_216382 19122041936	1 90001_1001_178376_237_SRL291542 1991270118770 TZS 200.000 00 2 90001_1001_178376_237_SRL216382 991270447896 TZS 200.000 00	1 90001_1001_178376_237_SRL_291542 991270718776 TZS 200,000 00 TZS 200,000 00 2 90001_1001_178376_237_SRL_216382 99127047996 TZS 300,000 00 TZS 300,000 00	1 90001_1001_178376_237_5RI_291542 991270718778 TZS 200,000 00 TZS 200,000 00 TZS 200,000 00 TZS 0.00 2 90001_1001_178376_237_5RI_216382 99127047994 TZS 200,000 00 TZS 200,000 00 TZS 200,000 00 TZS 0.00

- **3.** Click Request New Bill and on description write Medical Examination then click Create
- 4. Click Add Items and from items select Medical Exams Fee



5. In the Amount section write 5000 then click save



6. At the bottom click Request control number

7.3 Registration of Courses

Registration of courses in various academic units will be conducted during Orientation Week in the respective Faculties.

8.0 CHANGE OF DEGREE PROGRAMMES

No student will be permitted to change the degree he/she has been selected to pursue without the approval of the Senate. The procedures for changing a course will be on the condition that:

- i. The student is registered,
- ii. There is a vacancy in a programme of interest,
- iii. The student has met the criteria and cut-off points used to select students for the programme,
- iv. The timeline for transfer window will be announced, and
- v. The application is done online at https://aris3.udsm.ac.tz

NOTE: HESLB beneficiaries will not get any additional fund from the Board if they opt to transfer to programmes with higher fees.

9.0 DEFERMENT OF STUDIES

Students who have been selected but cannot join the University for any reason cannot defer admission to the next academic year. Such students need to apply afresh for the coming year. **NOTE:** In case of any inquiries, please contact the Admissions Office located at Administration Building, First Floor, Room No. 120 or call number **+255 749 990 196**.

10.0 POSTPONEMENT OF STUDIES

No students will be allowed to postpone studies after the effective commencement of an academic year except under special circumstances. Permission to postpone studies will be considered after producing a satisfactory reason for the postponement. Special circumstances shall include health and psychosocial problems (each case to be considered on its own merit).

NOTE: A student may qualify for postponement after completing registration process.

11.0 STUDENT IDENTITY CARDS

All students are supposed to present their admission letters to the Identity Card Unit for photograph taking. Please note that immediately after receiving admission letter, students around Dar es Salaam may come at DUCE and take photos for ID at the College Smart Card unit located at Kijiji B. Students from upcountry will take photos on arrival during the orientation week. Student Identity Card will be issued after completion of University registration formalities.

NOTE: Students are advised to be in official dressing code during photo taking exercise.

12.0 MEDICAL SERVICES

Success in your academic life at DUCE depends on several factors including you physical, mental, and social wellbeing. The Dispensary has been established to provide you with quality healthcare services within easy reach. It serves students, staff, and the surrounding communities. Our main focus is the prevention, diagnosis, and treatment of communicable and non-communicable diseases.

The services provided are Outpatient Care, Patient Observation Services, Diagnostic Laboratory, Pharmacy, 24hrs Ambulance Services, Customized Health Check-ups, Special Youth Programmes, Medical Examination services, Community Outreach Services, Reproductive and Child Health services, VCT for HIV/AIDS. The payment scheme is by CASH or HEALTH INSURANCE. Currently, we ONLY serve members under the National Health Insurance Fund (NHIF). For more information on how to become NHIF member kindly refer to section 17.1.3 of this document.

13.0 POSTPONEMENT OF ACADEMIC ACTIVITIES ON MEDICAL GROUND

In case you fall sick and you are unable to attend academic activities and/or admitted outside DUCE, do the following:

- Report the matter to the Medical Officer In charge immediately. In case of an emergency, you can be assisted by your fellow students or family members to report on your behalf.
- ii. A medical report must be availed to support the claim.
- iii. All this information must be channeled through the office of the Medical Officer-In-Charge.
- iv. Late or retrospective information is STRICTLY not acceptable.

NOTE

- i. You are advised to strictly avoid drug abuse and excessive use of alcohol as this affects your academic performance and leads to serious consequences.
- ii. HIV and AIDS remain one of the world's most significant public health challenges; all age groups are affected by the disease but the group aged 15-49 years is mostly affected. Current data shows that more than 50% of HIV new infection occurs in youth aged 19-24 years of age. Abstaining from sex, being faithful, limiting the number of the sexual partner to one who is not infected, and consistent and correct use of condoms are some of the measures that can prevent HIV transmission.

- iii. The Dispensary offers free Voluntary Counseling and Testing (VCT), as well as treatment and care (CTC) for HIV/AIDS, Non-Communicable Diseases, and Youth Health Friendly Services and confidentiality is highly maintained.
- iv. Student with any type of disability is encouraged to identify himself/herself during registration for support services available at the College.

14.0 LOANS OFFICE

The Unit is responsible for coordinating financial matters for students that receive support from the government through loan boards.

14.1 Submission of Bank Particulars

No Loan shall be paid in Cash. Loan Beneficiaries are required to open their own Bank Accounts, and fill and submit provided Bank particulars form to the Loans Office. The Bank Account name should be the same as the names that appear in the HESLB Database. Before submission of Bank Particulars confirm with the Bank if the Account is Active. Upon disbursement of funds from HESLB, all loan beneficiaries are required to sign within 30 days from the disbursement date.

14.2 Loan Disbursement

Payments are made through Digital Disbursement Solution (DiDiS), which you shall be required to register after receiving quarter one Meals and Accommodation Allowance (MA).

Tuition fees (TU) shall be paid to the College while Payments for Meals and Accommodation (MA), Books and Stationery (BS), Field Practice Training (FPT), Special Faculty Requirement (SFR), and Research (RES) shall be paid directly to students. All payments shall be effected after the students sign the funds from HESLB. In case a student does not sign within 30 days from the disbursement date, the Loan shall be **RETURNED** to HESLB. The amount

returned shall not be paid back to a student and shall not be part of the beneficiary debt.

14.3 Postponement/Resumption and Inter-University/Internal Transfers All beneficiaries who postponed or resumed studies, changed degree programs or transferred from another Higher Learning Institution to DUCE should inform the Loans Officer for guidance.

14.4 Appeal Against Loan Allocation

Students who are not satisfied with the allocations may appeal as per HESLB guidelines as shall be provided on their website at <u>www.heslb.go.tz</u>

NOTE: Students with inquiries or complaints are advised to visit the Loans office for clarification and can be referred to HESLB for further clarification if necessary. For more information on Loan allocations visit the HESLB website at www.heslb.go.tz

15.0 ACADEMIC ADVISORS

You will be assigned an Academic Advisor from your teaching programme who will provide guidance on academic issues. You will be required to report to your Academic Advisor within the first month of reporting at the College. Make full use of your Academic Advisor for success in academic life.

16.0 SPECIAL EDUCATION UNIT

The College recognizes its responsibility to ensure that facilities, programs, services, and activities are accessible to all students with Special Needs and disabilities. The support services provided by the Special Education Unit target students who are verified by authorized specialists/ medical practitioners. The Special Education Unit is under the Diversity Unit that is located at the Administration Building First floor.

17.0 COLLEGE LIBRARY

The DUCE library offers a variety of services and facilities to support access to information, literacy, and research, adapting to the evolving digital landscape. It provides access to e-resources such as e-journals and e-books, along with open access databases to support academic research and intellectual development.

Additionally, the library runs user education programs covering topics like academic writing, referencing, and information literacy, equipping users with essential skills for navigating information in the digital age. The library also stresses proper book handling to preserve physical materials.

To maintain order and ensure fair access, the DUCE library enforces rules on book borrowing, overdue returns, and maintaining silence. A designated cloakroom is available for storing personal belongings, where users receive an identification tag for retrieving their items. The library is not liable for any valuable items stored, and users must remove them before placing bags in the cloakroom. Fines are imposed for offenses such as overdue materials, lost items, and improper use of facilities, helping the library safeguard its resources and promote academic integrity. To ensure excellent performance in carrying out these activities, College Library is divided into five units, namely (1) Readers Service, (2) Technical Services, (3) Information Communication and Technology (ICT) services, (4) Research, Publication, and Training Services, and (5) Acquisition Services.

18.0 WELFARE SERVICES

18.1 The Directorate of Students' Services (DSS)

The Directorate is in charge of all matters that involve students' life at the College. Units under DSS include the Accommodation, Guidance and Counselling, Health and Catering, Students Governance; and Sport and Recreation. You can visit the Directorate of Students' Services which is located at House No. 1 at Kijiji "B" or call **+255** 735468768 for more details.

18.1.1 Accommodation Unit

The College offers a range of quality accommodations in the Hall of Residence on-campus and off-campus. Given that DUCE has limited accommodation facilities on campus; priority will be given to students with disabilities, diploma and the sick. Table 4 below indicates the available accommodation facilities and their charges.

Table 4: Available student hostels and charges at DUCE

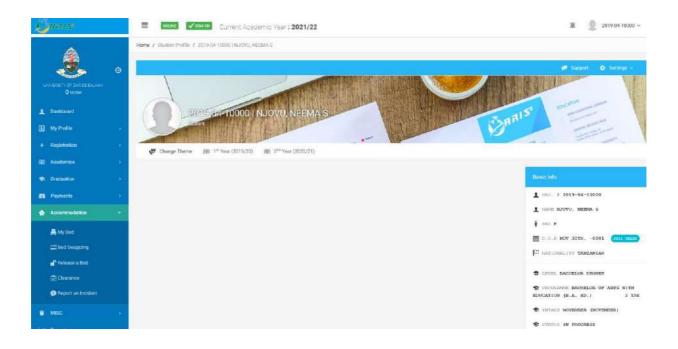
S/N	Hostels and Halls of Residence	Costs per day	
		Tanzanian (Tsh)	Non-Tanzanian (USD)
1.	Halls of Residence (Hall I, II, III, and IV)	800	3

NOTE:

- i. Students are urged to read Accommodation Policy available on DUCE website for more clarification
- ii. Students can opt for their own accommodation outside the College campus where DARUSO and the College have arranged some off-campus private accommodation rooms which range from Tshs 35,000/= to Tshs 60,000/= per head per month. For more details contact accommodation officer +255 714010066.
- iii. Eligible students allocated rooms are required to confirm and pay within three days from the date of publication, or else their rooms will be released for other students to shop and they system cannot re - allocate rejected students.

For room allocation verification, students have to undergo the following:

- i. Login to your ARIS3 account
- ii. Open the accommodation module window
- iii. Click on the **Accommodation** tab displayed in the main menu. A drop-down menu will appear listing the current Modules provided by ARIS3.
- iv. Click on the $\ensuremath{\textbf{My Bed}}$ option.



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171 1			
R Graduation 3 S Pagements 3		MARCOCHARTY SOSPETER [Tanzanian - F] Programme Backeler of Anta in Economica YOS 1 Her 1 150:08/00001 Shalay 0CCUPIED	Pranse VACANT d [®] Activate® ACTIVATED wARDEN INFORMATION Name Rese Prant Prese
Accentration	HOTELLASIA SELEMANI [Tanzarian - F] Programme Bachelor of Arts in Language Studies 195 T 8-64 # 1320,459,0002 Status 0000/HBD		Manber

18.1.2 Guidance and Counselling Unit

The Counselling Unit provides personal, academic, career and spiritual counseling services to individuals and groups. Para-counseling services can also be offered at the respective Faculties by students' academic advisors, wardens in the Halls of Residence or Peer Educators depending on the issue at hand. Specialist counseling such as spiritual, medical, and psychiatric problems can be arranged by the Medical Officer-In-Charge and/or Dean of Students. Please, feel free to approach any of these

persons in case of any challenge.

NOTE: You can visit the Guidance and Counseling Unit located at, Kijiji "B" House No. 2 or call **+255 788 571 559**.

18.1.3 Students Health and Catering Unit

The unit oversees all matters related to Student Health and Catering. It assists sick students in collaboration with the College Dispensary to find medical treatment. Also ensures that students have medical insurance under the National Health Insurance Fund (NHIF). All students are required to have NIDA number in order to join NHIF by registering through their **ARIS3** account (*refer to section 6.4*). Students have to create the **control number** on NHIF section and pay the required amount of **Tshs 50,400/=** as annual contribution. Those dependents who are 21 years and above are required to visit NHIF office with Admission letter and pay the amount of **Tshs. 50,400/=** in order to activate their membership.

Also, the Unit oversees catering services on campus. There are several companies recommended by the College to provide food services which are quality and affordable to all students. Students are urged to utilize them accordingly and avoid skipping meals which is very unhealthy.

18.1.4 Sports, Games and Recreation Unit

The College has out-door playgrounds for football, netball, basketball, tennis and volleyball as well as indoor games facility for table tennis. For other recreation facilities, the Lecture Hall can be used for drama, films, and dances. The campus halls/hostel of residence has a common room, fitted with chairs; internet, and TV facilities. Kindly take advantage of these facilities for recreation.

There are also sports and recreational facilities at UDSM (Mwl. J.K. Nyerere Mlimani Campus), Mabibo Hostels as well as at the College of Informatics & Communication Technologies (CoICT), Kijitonyama Campus (previously TTCL Hostels).

NOTE: For more information, contact the Sports and games Tutor at the Directorate of Students Service (DSS) in Hall 1 through mobile number **+255 714 007 585**.

18.1.5 Students' Associations Governance Unit

Students' Association Governance Unit deals with students' leadership and other students' Social Associations recognized by the College under the umbrella of the Dar es Salaam University Students Organization (DARUSO-DUCE). DARUSO-DUCE is represented in all College organs from the Halls of residence to the Governing Board and its membership is compulsory.

The unit also supervises the implementation of Student By-Laws, guide, counsel, and coordinate the organizations' activities to ensure that they are fairly run with integrity and mutuality among students by taking into consideration gender balance.

19.0 SAFETY AND SECURITY

Necessary measures have to be taken to stay safe in a big city like Dar es Salaam. Your safety while at the College is very important to us. DUCE has an Auxiliary Police Department, which assists the Tanzania Police Force in maintaining peace and order and safeguarding public safety and community property. In order to reduce the risk of being mugged, it is strongly advised that when you venture outside the College especially in the evening make sure that you are not alone. It is everyone's duty to take the necessary precautions to avoid any security risks. "Your safety comes first"

NOTE:

- i. Keep off all activities such as the use of alcohol and drug abuse, theft, sexual harassment, gender-based violence and the like.
- ii. Feel free to report any suspicious person wandering around the campus to the Auxiliary Police immediately for appropriate actions. For inquiry call Auxiliary Police Commandant +255 739 096 969, police toll free number 112. or visit Auxiliary Police Office located at Kijiji "B" House number 7

19.1 Worship Services

Students have complete freedom of worship. At present, there are no facilities available for any religious group. However, there are arrangements for students to get such services within the College. These services can be offered in recognized/approved groups namely Christ's Ambassadors Students Fellowship Tanzania (CASFETA), University Students Christianity Fellowship (USCF), Muslim Students Association of University of Dar es Salaam (MSAUD), Tanzania Movement for Catholic Students (TMCS), and Tanzania University and Colleges Adventist Students Association (TUCASA).

You are advised to affiliate with faith group of your choice for your spiritual growth. For more information on the worshiping days, time and venue please contact mobile number **+255 735 945 293**.

Appendix A

LETTER CHANNELS

No.	LETTER CONTENT	ADDRESSEE	UFS	СОРҮ
1.	Permission to postpone studies (POS)	DVC (AC)	DUS(UDSM), Principal, DP (ARC), DUS (DUCE), Dean Faculty, for medical reasons MD in-charge; for Psychosocial Issues DoS;	HoD and ACA
2.	Permission to postpone exams (PEX)	Dean Faculty	MoI (for medical reasons, DoS (for Psychosocial Issues)	HoD and ACA
3.	Teaching Practice (TP)	Dean Faculty	TP Coordinator; MoI (for Medical ground), DoS (for Psychosocial Issues)	
4.	POS Teaching Practice	Dean Faculty	TP Coordinator; MoI (for Medical ground), DoS (for Psychosocial Issues)	
5.	Permission to be away (e.g. bereavement) during week days	Dean Faculty		HoD, DoS, ACA
6.	Permission to be away (e.g. bereavement) during weekends	Dean of Students		Dean Faculty, DoS, ACA
7.	Request to correct/change name	DUS (UDSM)	Principal, DP (ARC), DUS (DUCE), Dean Faculty (attach birth certificate or affidavity)	HoD
8.	Appeal against unfair marking	Chair, Senate	HoD	
9.	Appeal against exam grade (post-senate)	Chair, Senate	Principal, DP(ARC), DUS (DUCE), Dean Faculty	HoD
10.	Appeal against discontinuation	Chair, Senate	Principal, DP(ARC), DUS (DUCE), Dean Faculty	HoD
11.	Request to resume studies (after postponement)	DVC (AC)	DUS (UDSM), Principal, DP (ARC), DUS (DUCE), Dean Faculty, MoI (For Medical issues) and DoS (for Psychosocial Issues)	
12.	Refund various overpayments	DP (PFA)	DoS (for accommodation issue) Loan Officer (for Loan issues)	
13.	Accommodation matters	DoS	MoI (for Medical Ground)	

Key:

- 1. DUS = Director, Undergraduate Studies UDSM/ DUCE
- 2. HoD = Head of Department
- 3. DoS = Dean of Students
- 4. DP (ARC) = Deputy Principal (Academic, Research and Consultancy)
- 5. DP (PFA) = Deputy Principal (Planning, Finance, and Administration)
- 6. DVC (AC) = Deputy Vice-Chancellor Academic
- 7.ACA = Academic Advisor

NB: You are advised to consult your Academic Advisor before channeling any of the above letters.

Appendix B IMPORTANT CONTACT FOR ASSISTANCE

No.	Department/Unit	Contact Person	Mobile No.
1.	Directorate of Undergraduate Studies	i. Dr. Hezron Z. Onditi – <i>Director</i>	+255735070269
	Admission Office	ii. Mr. Theresia B. Mathew - Admission Officer	+255749990196
2.	Faculty of Education	i. Dr. Joel Jonathan Kayombo - Dean	+255714205421
		ii. Dr. Cecilia Swai – Head Dept. of Education Foundation, Management and Life Long Learning (EFMLL)	+255754224657
		iii. Dr. Rehema Mwakabenga – Head Dept. of Educational Psychology and Curriculum Study	+255716939869
3.	Faculty of Science	i. Prof. David Sylvester Kacholi-Dean	+255739471178
		ii. Dr.Neema Mogha – <i>Head Dept. of Biological Sciences</i>	+255744801436
		iii. Dr. James Mgaya – <i>Head Dept. of</i> <i>Chemistry</i>	+255753390858
		iv. Dr. Zubeda Musa – <i>Head Dept.</i> <i>Physics, Mathematics, and</i> <i>Informatics</i>	+255717649111
4.	Faculty of Humanities and Social Sciences	I. Dr. Edwin E. Babeiya – <i>Dean</i>	+255717649111
		II. Dr. John Kihamba – <i>Head Dept.</i> of History Political Science and Development (HPD)	+255755906063
		III. Dr. Magreth Kibiki – <i>Head Dept. of</i>	
		<i>Literature and Language(LL)</i> IV. Dr. Gabriel Hinju – <i>Head Dept. of</i>	+255757232921 +255782247390
		Geography and Economics (+GE & EC)	1255702217550
5.	Coordinator of Teaching Practice	Dr. Conrada Haule – <i>Coordinator</i> <i>Teaching Practice</i>	+255717154099
6.	College Library	Dr. Dativa Shilla – <i>Director</i>	+255759593885
7.	Diversity Unit	Dr. Ikupa M. Moses – <i>Head</i>	+255713401760
8.	Dispensary	Dr. Sangeti Saning'o – <i>Medical Officer In charge</i>	+255755255212
9.	Auxiliary Police	Assistant Inspector. Ally Njiku – Head	+255739096969
10.	Special Education	Mercy Hozza – Head	+255685182979
11.	Loan Office	Mr. Salmon Daudi	+255766592985
12.	Smart Card	Mr. Kuwa Myamani	+255784431283
13.	ARIS3 IT Personnel	Ms. Naomi Mushi	+255753010010
14.	Finance	Mr. Lameck Makoye	+255714494822
15.	Directorate of Students'	Mr. Halfan Andekisye	+255735945293

	Service	Ms. Philipina Kaguruki	+255788571559
16.	Health (NHIF)	Ms. Herieth Urassa	+255787772444
17.	Accommodation	Ms. Agripina Swai	+255714010066
18.	DARUSO-DUCE	Mr. Magesa Steven Marwa <i>– President</i>	+255767888164
		Mr. Sweetbert Justin Magayu - <i>Prime Minister</i>	+255743677052

Appendix C

UNDERGRADUATE ORIENTATION PROGRAM

UNIVERSITY OF DAR ES SALAAM DAR ES SALAAM UNIVERSITY COLLEGE OF EDUCATION 2024/2025 ACADEMIC YEAR UNDERGRADUATE DEGREE ORIENTATION PROGRAM

DATE	TIME	ACTIVITY	RESPONSIBLE PERSON	VENUE	PARTICIPANTS
Saturday	8:00am-	Arrival and		New Lecture Theatre "C"	All First Year
26 th Oct, 2024	8:30am	Registration	Students		Undergraduate
	08:.30am	Address – Counselling	DOS	New Lecture Theatre "C"	Students
	-	Services and other			
	10:00am	Announcements			
		Address - Payments	Bursars'	New Lecture Theatre "C"	
		and Registration	Office/ARIS		
		Procedure	Coordinator		
	10:00am	Attending Admission	Admission	Tents Area (Outside	
	-	Issues	Officers/ARIS	NLTs)	
	04:30pm		Help Desk		
		Submission of Account	Loans Officer	Loans Officer's Office	
		Numbers			
		Medical Examination/	Medical Doctors	DUCE Dispensary	
		Clearance			
		Photograph and ID	Smart Card Unit	DUCE Smart Card Office	
		taking	official		
		Attending NHIF and	NHIF	Tents Area (Outside	
		ARIS Issues	Officials/DoS/	NLTs)	

			ARIS Help Desk		
	8:00am -	Arrival and	All First Year	New Lecture Theatre "C"	
	8:30am	Registration	Students		
	8:30am -	Address – Counselling	DOS	New Lecture Theatre "C"	All First Year
	10:00am	Services and other			Undergraduate
		Announcements			Students
		Address - Payments	Bursars'	New Lecture Theatre "C"	
		and Registration	-		
		Procedure	Coordinator		
	10:00am-	Attend Admission	Admission	Tents Area (Outside NLTs	
	04:30pm	Issues	Officers/ARIS		
Sunday,			Help Desk and		
27 th Oct, 2024		Culturization of Associat	team		
		Submission of Account	Loans Officer	Loans Officer's Office	
		Numbers	Madiaal Daatava		
		Medical Examination Clearance	Medical Doctors	DUCE Dispensary	
		Photograph and ID	Smart Card Unit	DUCE Smart Card Office	
		taking	official		
		Attending NHIF and	NHIF	Tents Area (Outside	
		ARIS Issues	Officials/DoS/	NLTs)	
		/ 110 100000	ARIS Help Desk		
			and team		
Monday,	8:00am -	Arrival and	All First Year	New Lecture Theatre "C"	All First Year
28 th Oct,	8:30am	Registration	Students		Undergraduate
2024	8:30am –	Address – Counselling	DOS	New Lecture Theatre "C"	Students
	10:00am	Services and other			
		Announcements			

	10:00am - 0:40am 10:40am - 4:30pm	Fees Payments and NHIF Registration Procedure Address by Banks Attending Admission Issues University Registration Submission of Account Numbers Photograph and ID taking Medical Examination Clearance Attending NHIF and	ARIS Coordinator & NHIF Officers All invited Banks Admission Officers/ARIS Help Desk Faculty Administrators Loans Officer Smart Card Unit Officials Medical Doctors	DUCE Dispensary Tents Area (Outside	
		ARIS Issues	Officials/DoS/ ARIS Help Desk	NLTs)	
Tuesday 29 th Oct, 2024	08:00am - 8:30am 8:30am - 09:30am	ArrivalandRegistrationAddress - CounsellingServices and otherAnnoucementsAddress - PaymentsandRegistrationProcedure	Officials/DoS/ ARIS Help Desk	New Lecture Theatre "C"	All First Year Undergraduate Students
	09:30am	Address on DARUSO	President	New Lecture Theatre "C"	

-	Issues	DARUSO		
10:00am 10:00am	Address on Security	Auxiliary Police/	New Lecture Theatre "C"	
-	Issues	Mkuu wa Kituo -		
10:40am		Kilwa Road/ Mwenyekiti		
		Serikali ya Mtaa		
		wa Keko		
10:40am _	Address from PCCB	PCCB Temeke	New Lecture Theatre "C"	
11:10am				
11.10am-	Address on Gender	Head Gender	New Lecture Theatre "C"	
11:30am	Issues (GBV, Sexual	Unit/Gender Club		
	Harassment)			
 11:30am	Address on Special	Head-Special	New Lecture Theatre "C"	
-	Education Unit	Education Unit		
11:50am 11:50am	Introducing Religious	Students'	New Lecture Theatre "C"	
- -	services	Religious Groups	New Lecture medice C	
12:10pm		Leaders		
12:10pm	Attending Admission	Admission	Tents Area (Outside NLTs	
– 14:30pm	Issues	Officers/ARIS Help Desk		
	University Registration	Faculty	Tents Area (Outside	
		Administrators	NLTs)	
	Submission of Account	Loans Officer	Loans Officer's Office	
	Numbers	Smart Card Unit	DUCE Smart Card Office	
	Photograph and ID	Smart Card Unit	DUCE Smart Card Office	

		taking	Officials		
		Medical			
		Examination/Clearanc	Medical Doctors	DUCE Dispensary	
		e			
		Attending NHIF and	NHIF	Tents Area (Outside NLTs	
		ARIS Issues	Officials/DoS/ ARIS Help Desk		
	8:00am –	Arrival and	All First Year	New Lecture Theatre "C"	
	8:30am	Registration	Students		
	08:30am	Address – Counselling	DOS	New Lecture Theatre "C"	All First Year
	– 9:30am	Services and other			Undergraduate
		Announcements	Bursars' Office	New Lecture Theatre "C"	Students
		Address - Payments and Registration	Dursars Office	New Lecture meatre C	
Wed.		Procedure			
30 th October, 2024	9:30am -	Address on Health	Medical Doctor In	New Lecture Theatre "C"	
2024	10:30am	Issues (Youth Friendly	charge – DUCE		
		Services) and	and Director		
		National Health	National Health		
		Insurance Fund Services	Insurance Fund		
	10:30am	Address on Loans	Executive Director	New Lecture Theatre "C"	
		Board	Loans Board		
	11:30am	Board	(HESLB)		
	11:30am	Attending Admission	Admission	Tents Area (Outside NLTs	
	-	Issues	Officers/ARIS		
	16:30pm		Help Desk		
		University Registration	Faculty	Tents Area (Outside	
			Administrators	NLTs)	

		Submission of Account Numbers Photograph and ID taking Medical Examination Clearance Attending NHIF and ARIS Issues	Smart Card Unit Officials Medical Doctors NHIF Officials/DoS/	Loans Officer's Office DUCE Smart Card Office DUCE Dispensary Tents Area (Outside NLTs)	
Thur. 31 st October, 2024 LIBRARY ORIENTATIO N	8:00am – 8:30am 08:30am – 09:00am 09:00am- 09:30am	ArrivalandRegistrationAddress - CounsellingAddress - CounsellingotherServices and otherotherAnnouncementsAddress - PaymentsAddress - PaymentsRegistrationProcedureAdress on HumanRights and GoodGovernamceLibrary Orientation	ARIS Help Desk All First Year Students DOS Bursars' Office Human Rights Officer Director, Library	New Lecture Theatre "C" New Lecture Theatre "C" New Lecture Theatre "C" New Lecture Theatre "C"	All First Year Undergraduate Students
	10:00am 10:00am- 16:30pm	Library Tour for FoHSS Attending Admission Issues	Director, Library Admission Officers/ARIS	DUCE Library Tents Area (Outside NLTs)	All First Year Students from FoHSS (BAED)/ Certificates and Diploma Students All First Year Students from FoS

			Help Desk		(BSC)
		University Registration	Faculty	Tents Area (Outside	and FoED
			Administrators	NLTs)	(BAED,BED)
		Submission of Account Numbers	Loans Officer	Loans Officer's Office	
		Photograph taking	Smart Card Unit	DUCE Smart Card Office	
		/Follow up of IDs and IDs distribution	Officials		
		Medical Examination Clearance	Medical Doctors	DUCE Dispensary	
		Attending NHIF and ARIS Issues	NHIF Officials/DoS/ ARIS Help Desk	Tents Area (Outside NLTs)	
Friday	8:00am –	Arrival and	All First Year	New Lecture Theatre "C"	All First Year
1 st Nov., 2024	08:30am	Registration	Students		Undergraduate
	08:30am	DP – (ARC)	Deputy Principal	New Lecture Theatre "C"	Students
	—	Welcome note first	Academic,		
FACULTY PROGRAMME	08:50am	year students	Research and Consultancy		
	08:50am –		Dean Faculty of Education	New Lecture Theatre "C"	
	09:20am	Address on teaching professionalism for student teachers			
	09:20am-	General Academic	Director	New Lecture Theatre "C"	
	10:00am	Rules and Regulations	Undergraduate		
			Studies		
	10:00am	Faculty Programmes	Dean Faculty of	New Lecture Theatre A	Faculty of
	-		Education		Education (BED

	12:30pm				Arts/BED Sc.)
			Dean Faculty of Humanities	New Lecture Theatre C	Faculty of Humanities (B.A. with Education)
			Dean Faculty of Science	New Lecture Theatre B	Faculty of Science (B. Sc. Ed.)
LIBRARY DAY	12:30pm - 16:30pm	Library Tour for Students from Faculty of Education (BED Arts/BED Sc.) and Faculty of Science (B. Sc. Ed.)	Library Administration	Library	AllFirstYearStudentsfromFacultyofEducationandScienceLateArrivalsfromFacultyofHumanitiesandSocial Sciences
		Other Students, Photograph taking for ID / Medical Examination Clearance		DUCE Smart Card Office/Responsible Faculty	All First Year Undergraduate Students
		Submission of Account Numbers	Loans Officer	Loans Officer's Office	
		University Registration	Faculty Administrators	NLT A, B and C	
		Photograph and ID taking	Smart Card Unit Officials	DUCE Smart Card Office	
		Attending NHIF and ARIS Issues	NHIF Officials/DoS/ARI S Coordinator	Tents Area (Outside NLTs	
Wednesday	10:00am	Principal's Day		New Lecture Theatre "C"	All First Year

6 th Nov., 2024	– 15:00pm				Undergraduate and Postgraduate Students
Saturday 9 th Nov 2024	09:00am – 04:00pm	DARUSO Entertainment	DARUSO/DOS	To be Communicated	All First Year Diploma, Undergraduate and Postgraduate Students
Thursdayy, 14 th Nov., 2024	09:00am – 13:00 pm	Vice Chancellor's Day		New Lecture Theatre 'C'	All First Year Diploma, Undergraduate and Postgraduate Students
Saturday 16 th Nov., 2024	07:30am – 12:00pm	Game and Sports Bonanza	Games Tutor/DARUSO	Sports Ground/National Stadium	All First Year Diploma, Undergraduate and Postgraduate Students